Friends & Family Survey RESULTS & ACTION

Period:December 2022 No. of Surveys: 11

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total		
Total	10	1	0	0	0	0	11	0% 0% 0% 0%	Extremely Likey
Extremely Likey	10	0	0	0	0	0		9%	Likely
Likely	0	1	0	0	0	0			,
Neither Likely or unlikely	0	0	0	0	0	0			Neither Likely or
Unlikely	0	0	0		0	0		91%	unlikely Unlikely
Extremely unlikely	0	0	0	0	0	0			
Don't Know	0	0	0	0	0	0			

Comments, Feedback & Actions:

<u>Likely Comments*</u>*All staff and GPs are good to take care of us and are polite.. ** <u>Extrely Likely Comments</u>** Everything is good. All your departments, GPs, Nurse, Receptionists, Manager are number one.**No problem**You have done a ,ot looking after me. Thanks.**I have been with my doctor for many years and they have always been very helpful and accomodating to me.**Happy with GPs, Reception staff and manager and Nurse. They all care for me and give treatment to get better.**Excellent service. Always their in need.**My family and I are very happy with the service.**I am satisfied and happy with the surgery. I can attend without appointment.**I walked in for the treatment and I was adjusted.**I am satisfied. God give your family my salute.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.